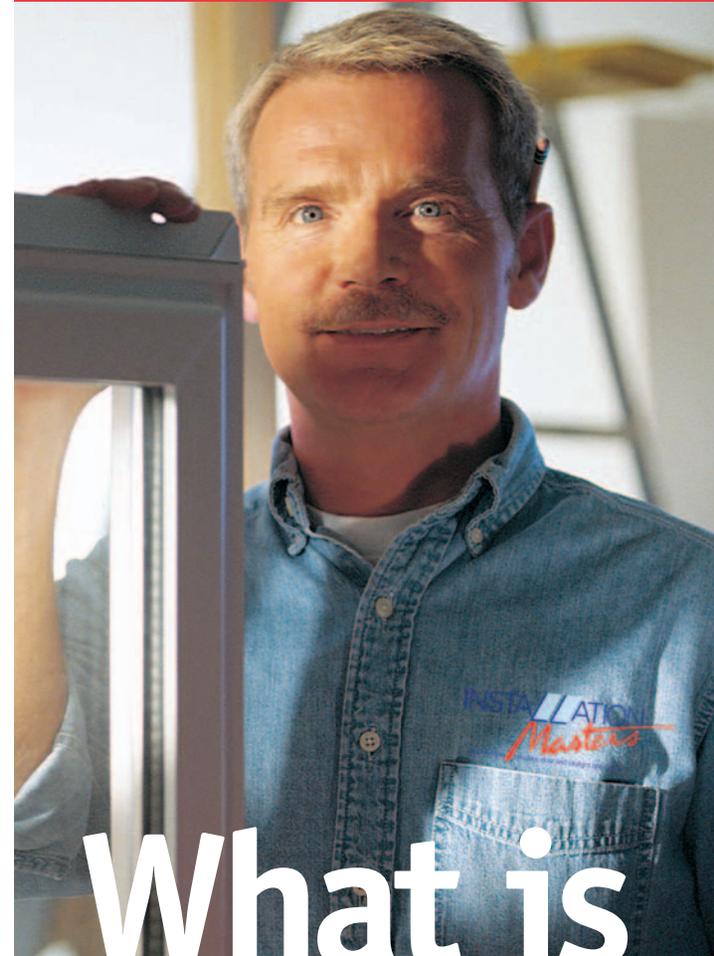


What does it mean  
to be a certified  
InstallationMasters™  
installer?



Get the assurance of a  
trained window and  
door installer.

INSTALLATION™  
*Masters*



What is

INSTALLATION™  
*Masters*

**InstallationMasters™ Institute**

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# What is InstallationMasters™?



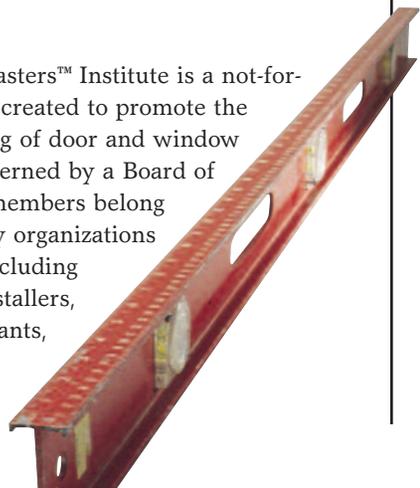
## InstallationMasters™

is a nationwide training and certification program for installers of windows and patio doors in the residential and light commercial markets.

The program was developed by AAMA after prompting from the Building, Environment and Thermal Envelope Council (BETEC) through the U.S. Department of Energy (DOE). InstallationMasters™ is designed to teach installers the best practices and installation techniques for both new construction and replacement projects based on established industry standards. It provides an assurance that certified installers have been trained and passed the written examination.

## What is the InstallationMasters™ Institute?

The InstallationMasters™ Institute is a not-for-profit corporation created to promote the training and testing of door and window installers. It is governed by a Board of Directors whose members belong to leading industry organizations and companies, including manufacturers, installers, educators, consultants, and regulatory agencies.



## How does a contractor become a certified installer?

To qualify as a certified InstallationMasters™ installer, candidates complete a training course conducted by trained and accredited instructors.

The course is based on the consensus of industry professionals and the nationally recognized installation standard published by the American Society for Testing and Materials (ASTM). The training covers:

- Tested and accepted installation techniques
- Proper material selection, including the correct use of sealant and flashing
- Job site safety
- Protection of the homeowner's property
- Quality control
- Product care, adjustment, cleaning, and much more

The candidates must then apply what they've learned to pass a thorough written examination. Once the installers pass the exam, they become certified InstallationMasters™ installers.



## Hiring a certified InstallationMasters™ installer.

No matter how much you spend on top of the line windows and doors, they won't achieve peak performance if they are installed incorrectly.

**InstallationMasters™ certification lets you know that the contractor has installation experience and has been trained on the proper techniques.**

There is a lot to know about properly installing windows and doors. Window manufacturers' installation instructions can't be expected to provide complete details on how to handle the hundreds of different surrounding wall and job site conditions found in the field.

Mistakes made during installation may result in:

- The loss of the energy savings you were counting on from a high-performance product
- The frustration of repeated service calls to correct problems with air and water leakage, and improper operation
- Significant damage to your home from water damage and mold growth

**To confirm that your window installer or contractor has been trained and certified, ask to see his or her official InstallationMasters™ photo identification card.**

To find an InstallationMasters™ certified installer/contractor close to you, visit the InstallationMasters™ website:

[www.installationmastersusa.com](http://www.installationmastersusa.com)